



MediTract Support Care Service Platform

The Database and Process Audit and Assessment Service is offered as part of MediTract's family of Support Care Services, which provides comprehensive contract management and consulting services to hospitals and healthcare organizations of all sizes. Support Care Services can help your organization meet its goals and objectives pertaining to contract management and database usage, completion of MediTract Initiatives, compliance, quality assurance and more.



The Database and Process Audit Service is offered as part of MediTract Support Care Services. Our Client Solutions Advisors offer consulting services including auditing of databases and processes, developing remediation plans and allocating dedicated support to help your organization improve its effectiveness and achieve maximum return on the MediTract investment.

Database and Process Audit and Assessment Service

We at MediTract are proud to announce the launch of our Database and Process Audit and Assessment Service, part of MediTract Support Care Services. Our knowledgeable Client Solutions Advisors can audit and evaluate your organization's MediTract database use and contract management processes to identify gaps and develop and implement remedial actions to help your organization meet its goals and quality assurance standards.

Description of Deliverables

MediTract Client Solutions Advisors can analyze your organization's use of the MediTract database and internal processes, policies and procedures pertaining to contract management. Through this analysis, MediTract can help your organization identify areas in which contracting processes and MediTract database use can be improved upon.

The ultimate goal of the Database and Process Audit Services is to help our client organizations optimize the capabilities of their MediTract System. Audit findings are used to conduct a gap analysis of discrepancies between best practices and an organization's current contracting processes and database use. The gap analysis is then used to provide recommendations for remediation and, when appropriate, to develop a remediation project scope with timelines for completion based on identified goals and initiatives.

Our Process Audit and Assessment Service is conducted in three phases:

- Phase One:** Onsite audit and interviews (typically a two day process)
- Phase Two:** Internal analysis and review of findings/development of recommendations for remediation report
- Phase Three:** Presentation of findings and recommendations for remediation (one day, via WebEx teleconference)

